



Water Quality Hotlines for Citizens



Citizens can help report violations or problems they notice in their local streams before they cause more damage and pollution. Residents sometimes may be the first to recognize “illicit” discharges dumping into storm sewers or coming out of from storm sewer outfalls.

New stormwater regulations from Pennsylvania's DEP require that your municipality investigate more thoroughly potential illicit discharges (pollutants) into our streams. You can help by promptly reporting the following events to the authorities listed in the hotline box below. Here are some of the conditions that you should report:

- Sediment leaving a construction site in stormwater (Berks County Conservation District)
- Observed pollution event or pollutants in stream (DEP)
- Septic system malfunctions (Heidelberg Township)
- Spills (DEP spills hotline)
- Illegal dumping activity into water courses (Heidelberg Township, DEP)
- Dry weather flows from outfall pipes into streams (72 hours after a rain storm)(Heidelberg Township)
- Fish Kills (Fish Commission, DEP)
- Photos and exact locations are very helpful!

Helpful Phone Numbers		
DEP Spills and other Emergencies Hotline	1-800-541-2050	24 hour
Off site discharge of sediment , erosion, & other improper controls during construction	Berks County Conservation District 610-372-4657	Email photo and send full address and directions
Suspected sewage system malfunctions	Heidelberg Township 610-693-3197	Weekdays during working hours
Fish Kills, Illegal Fishing PA Fish Commission	717-626-0228	
Dry weather outfall flows (discharges to stream from outfall pipes after 72 hours of no rain)	Heidelberg Township 610-693-3197	Weekdays during working hours
Clogged or leaking sanitary sewers lines; sewage smell in creeks	Robesonia-Wernersville Sewer Plant (610) 678-5115	After hours, call 911
Broken water mains – Womelsdorf/Robesonia Water Authority	610-589-2740 (day) or 610-587-8617 (emergency)	24 hour

